

ITA Performance Measurement Report

Figures Updated to April 30, 2008



Service Plan Performance Indicators – April 30, 2008

asure	Baseline	2005/06 Results	2006/07 Results	2007/08 Results	2008/09 Target	2008/09 YTI Results
al 1: Sufficient and Timely Supply of	Skilled Labour, I	Relative to Ind	lustry Needs			
II Participants ⁽¹⁾						
Registered Participants (Foundation 2008/09 YTD Results not included until March 2009)	14,676	33,389	38,018	43,922	43,900	39,31
Credentials Awarded	2,378	2,899	7,131	7,790	7,671	86
Apprenticeship						
Registered Participants	13,815	23,266	28,402	34,316	36,000	33,89
Credentials Awarded	2,378	2,899	3,551	5,246	4,200	56
Completion Rate (2)	n/a	42%	39%	38%	42%	Reporte Quarter
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	6,864	3,969	4,125	3,900	Reporte March 200
Credentials Awarded ^(a) (Certificate of Completion)			3,580	2,544	3,471	29
Completion Rate				TBD	TBD	ТВ
Continuation to Apprenticeship ^(b)				45%	TBD	46
Youth ⁽⁴⁾						
Registered Participants	861	3,259	5,647	5,481	4,000	5,42
Credits Awarded						
Completion Rate						
- ACE IT					TBD	
- SSA					TBD	
Continuation to Apprenticeship			To be repo	ted Fall 2008		
- ACE IT					Maintain or Improve	
- SSA					TBD	
- Average of ACE IT & SSA	J				TBD	



easure	Baseline	2005/06 Results	2006/07 Results	2007/08 Results	2008/09 Target	2008/09 YTE Results
Youth Intent to Participate ^(a)	19.5% (+ or – Margin of Error)		22.0% (+ or - 2.1)	16.0% (+ or - 2.1)	Maintain or Improve at 19.5%	Reporte March 200
- Aboriginal					Establish Baseline Maintain or	Reporte March 200 Reporte
- Female ^(b)			6.0%	6.0%	Improve	March 200
Number of Registered Sponsors	6,740	8,819	9,575	10,522	10,700	10,50
Percentage of Potential Sponsors					Establish Baseline	TBI
Participation by Targeted Groups – (Self-identified)						
Aboriginal Participation ⁽⁵⁾	5.4%	5%	5.4%	TBD	8.1%	TBI
Female Participation					Establish Baseline	8.2%
Recent Immigrants					Establish Baseline	TBD
oal 2: Active and Effective Industry Lea Percentage of Registered Participants in	dership of Ind	ustry Training	88%	88%	93%	89%
ITO-Managed Programs					93%	89%
ITO Performance Targets			Business Plans Approved	Targets Substantially Met by ITOs	Targets Substantially Met by ITOs	Reported March 2009
oal 3: Efficient and Effective Program D	evelopment a	nd Delivery				
Apprenticeship training spaces funded ⁽⁶⁾	18,098	18,098	19,521	23,229	25,500	25,628
Seat Utilization:						
Apprenticeship			n/a	92%	91.25%	Reported March 2009
Foundation Programs			n/a	86%	85.6%	Reported March 2009
Cost per participant trained (7)	\$3,983	n/a	\$3,983	\$3,693	\$3,766	Reported March 2009
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	11%	6.6%	<5%	Reported Quarterl
Apprentices in updated programs			15%	70%	92%	69%
Programs with more than one type of Assessment Tool					Establish Baseline	TBD



Measure Goal 4: High Levels of Customer Satisfac	Baseline	2005/06 Results eholder Engag	2006/07 Results jement	2007/08 Results	2008/09 Target	2008/09 YTD Results
Customer Satisfaction Index ⁽⁸⁾	62%	81% (+ or - 1.9)	82% (+ or - 1.9)	76% (+ or -2.5)	Maintain or Improve 81%	Reported March 2009
Customer Service – Service Level Standards: ⁽⁹⁾						
Confirmation of Registration		n/a	16 days	3 days	7 days	12 days
Assessment of Prior Experience		n/a	32 days	13 days	10 days	11 days
Issuing Certification		n/a	5 days	3 days	5 days	4 days
Issuing Exam Results		n/a	12 days	10 days	11 days	11 days
Calls Answered		n/a	n/a	Standard Set	80% within 2 minutes	68%
Stakeholder Engagement ⁽⁸⁾	65% (+ or - 2.3)	n/a	n/a	65% (+ or - 2.3)	Maintain or Improve	Reported March 2009

Notes:

(1) Active apprentices in BC now include Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of April 30, 2008 is 349. Total active apprentices per AIMS 38,967 + 349 = 39,316.

Total Credentials includes certificates issued to Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of April 30, 2008 is zero. Total credentials issued per AIMS 568.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2002/03 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2008/09 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005/06 and was extracted from the Ministry of Advanced Education's Central Data Warehouse. The 2006/07 and 2007/08 Results are based on data received from the public post-secondary institutions (PSIs) and private training providers, indicating the number of ITA-funded Foundation Program seats utilized during the fiscal year. Where indicated by the PSIs, any ACE IT participants have been removed from this count.

(a) For the 2007/08 fiscal year, the number is calculated as follows: The number of Certificates of Completion printed from April 1, 2007 to Month End less the number of Certificates of Completion printed on and after April 1, 2007 up to and including September 30, 2007 with an AIMS Issued Date prior to or on Mar 31, 2007.

(b) Continuation to Apprenticeship measures the percentage of individuals who successfully complete a foundation program and who become registered apprentices within 12 months of their foundation credential achievement date. Cohort was too small to calculate an accurate baseline in 2006/07, thus no basis existed for establishing a 2007/08 target.



(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,984) plus active ACE IT participants (3,827) less youth in both programs (385) = total youth 5,426.

Effective October 31, 2007 a new close out process for defining the completion date for a youth apprenticeship program was implemented. Under the new close out process, active youth apprentices are closed out on the youth apprentice's 20th birthdate or the youth apprentice's graduation date plus 150 days, which ever occurs earlier.

The majority of youth apprentices are closed out at the graduation date plus 150 days; this occurs twice a year in October and May. Prior to implementation of this new close out rule, active youth apprentices were defined as youth apprentices aged 15-19.

(a) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(b) Percentage of Female youth reflects intent in grades 8-12, whereas intent overall is measured only among those in grades 10-12. Future measures will be based on the same segmentation.

(5) Aboriginal Participation: The percentage was derived from the Ministry of Advanced Education Central Data Warehouse report of the number of self-identified Aboriginal individuals who attended ITA-funded apprenticeship technical training in the PSI system during 2006/07. This data does not include individuals who attended non-public training or those who did not attend any training during the period, nor does it include those registered in secondary school or Foundation programs. Work is ongoing to develop a more inclusive methodology. The 2007/2008 percentage will be reported in August 2008, based on the timing of availability of data from the Ministry of Advanced Education's Central Data Warehouse.

(6) Apprenticeship training spaces funded YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(7) Cost per participant trained = Total dollars spent in 2007/08 (\$97,923,222) divided by Actual filled training seats (26,517) = \$3,693 per participant trained. "Actual filled training seats" is a count of the reported seats filled by PSIs, private training providers and pilot programs.

(8) Customer Satisfaction Index scores are subject to a margin of error of + or - 2.5. Stakeholder Engagement (Awareness) survey was changed in 2007/2008 to measure the quality of the ITA's relationships with it's stakeholders, which include (on the survey) Industry/ITOs, training providers, K-12 educators, unions, apprentices and employers. Stakeholder Engagement scores are subject to a margin of error of + or - 2.3%.

(9) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.



New Apprentice Registrations

	Month Total	Year to DateTotal
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
Fiscal 2007/08 *		14,986
April 2008	944	944

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Challengers (1)	Foundation ⁽²⁾	Total
Fiscal * 2005/06 as of March 31, 2006	2,369	530		2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,580	7,131
Fiscal * 2007/08 as of March 31, 2008	3,228	2,018	2,544	7,790
Fiscal * 2008/09 as of April 30, 2008	363	205	293	861

* April 1 – March 31

(1) The term "Challengers" is being used to avoid potential confusion with Equivalency numbers issued to tradespersons deemed as "equivalent" to a certified tradesperson. Challengers credential count was amended in February 2007 to include credentials issued to challengers (including no exam/no Inter Provincial Standard Endorsement (IPSE) and no exam/with IPSE).

(2) Foundation Credentials - Fiscal 2006/07: Certificates of Completion printed from April 1, 2006 up to and including September 30, 2007 with an AIMS Issued Date prior to or on March 31, 2007. Fiscal 2007/2008: Certificates of Completion printed from April 1, 2007 to Year-to-Date less the number of Certificates of Completion printed on and after April 1, 2007 up to and including September 30, 2007 with an AIMS Issued Date prior to or on March 31, 2007.



Active Apprentices by Industry Training Program

As of April 30, 2008

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Industry Training Program	Number of Active Apprentices Registered APR-30-2008	Number of Active Ace It Apprentices Registered APR-30-2008
AGRICULTURAL EQUIPMENT TECHNICIAN	3	-
AIRCRAFT MAINTENANCE TECHNICIAN	41	8
AIRCRAFT STRUCTURAL TECHNICIAN	36	10
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	95	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	74	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	5	-
AUTOMATIC TRANSMISSION SERVICE TECH.	7	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	407	31
AUTOMOTIVE GLASS TECHNICIAN	56	-
AUTOMOTIVE MACHINIST	18	-
AUTOMOTIVE REFINISHING PREP. TECH.	172	35
AUTOMOTIVE REFINISHING TECHNICIAN	121	-
AUTOMOTIVE SERVICE TECHNICIAN	2,489	438
AUTOMOTIVE UPHOLSTERER	8	-
BAKER	194	36
BARBER	14	-
BRICKLAYER	246	28
BUILDING ENVELOPE TECHNICIAN	9	-
CARPENTER	6,841	742
CEMENT MASON	202	-
COMMERCIAL TRAILER MECHANIC	32	-
COMMERCIAL TRANS. VEHICLE MECHANIC	639	11
COMMUNICATION TECHNICIAN	105	-
COMMUNITY ANTENNA TV TECHNICIAN	37	-
CONSTRUCTION BOILERMAKER	105	-



Industry Training Program	Number of Active Apprentices Registered APR-30-2008	Number of Active Ace Apprentice Registere APR-30-20
CONSTRUCTION FORMWORK TECHNICIAN	14	
соок	2,076	62
COSMETOLOGIST	1,149	52
DAIRY PRODUCTION TECHNICIAN	103	
DIESEL ENGINE MECHANIC	105	2
DIESEL FUEL INJECTION MECHANIC	1	
DOMESTIC/COMMERCIAL GASFITTER	336	
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	61	
DRYWALL FINISHER	54	
ELECTRICIAN	6,395	26
ELECTRONICS COMMUNICATION TECHNICIAN	15	
ELECTRONICS TECHNICIAN	5	
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	
ELECTRO-PLATER	3	
ELEVATOR MECHANIC	5	
EMBALMER & FUNERAL DIRECTOR	32	
FLOOR COVERING INSTALLER	130	
FLORIST	4	
FOOD AND BEVERAGE SERVER	1	
FORKLIFT MECHANIC	4	
FUNERAL DIRECTOR	6	
GLAZIER	384	
GRAPHIC ARTS-BOOKBINDER I	4	
GRAPHIC ARTS-LITHO PRESSPERSON	18	
GRAPHIC ARTS-PRINTER	1	
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	
HARDWOOD FLOORLAYER	21	
HEAT & FROST INSULATOR	101	
HEAVY DUTY EQUIPMENT MECHANIC	1,136	10
HEAVY EQUIPMENT OPERATOR	125	



Industry Training Program	Number of Active Apprentices Registered APR-30-2008	Number o Active Ace Apprentice Registered APR-30-200
HYDRAULIC CRANE OPERATOR	1	
HYDRAULIC SERVICE MECHANIC	14	
INBOARD/OUTBOARD MECHANIC	74	
INDUSTRIAL ELECTRICIAN	85	
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	96	
INDUSTRIAL INSTRUMENT MECHANIC	194	
INDUSTRIAL WAREHOUSEPERSON	34	
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	1	
IRONWORKER	126	
JEWELLER AND GOLDSMITH	2	
JOINER	663	7
LANDSCAPE HORTICULTURIST	168	:
LOCKSMITH	13	
LOG BUILDER	62	
LUMBER MANUF. INDCIRCULAR SAWFILER	27	
LUMBER MANUF. INDUSTRY - SAWFITTER	53	
LUMBER MANUF. INDUSTRY-BENCHPERSON	16	
MACHINIST	472	4
MARINE ENGINE MECHANIC	14	
MARINE REPAIR TECHNICIAN	90	
MEATCUTTER	61	
METAL FABRICATOR (FITTER)	568	5
METER TECHNICIAN	5	
MILLWRIGHT	1,076	8
MOBILE CRANE OPERATOR (CONST. IND.)	62	
MOTION PICTURE & THEATRE-GRIP	3	
MOTION PICTURE & THEATRE-SET DRESSER	1	
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	1	
MOTORCYCLE MECHANIC	50	
MOULDER AND COREMAKER	2	



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THE RIGHT SKILLS 🕨 A PROVEN ADVANTAGE

Industry Training Program	Number of Active Apprentices Registered APR-30-2008	Number of Active Ace It Apprentices Registered APR-30-2008
OIL BURNER MECHANIC (RESIDENTIAL)	7	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	68	37
PAINTER AND DECORATOR	361	-
PARTSPERSON	65	5
PILEDRIVER AND BRIDGEWORKER	117	-
PLANERMILL MAINTENANCE TECHNICIAN 1	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	27	-
PLASTERER	8	-
PLUMBER	3,314	153
POWER LINE TECHNICIAN	207	-
PRODUCTION HORTICULTURIST	82	1
RAILWAY CAR TECHNICIAN	30	-
RECREATION VEHICLE SERVICE TECHNICIAN	92	3
REFRIGERATION MECHANIC	630	-
REINFORCING STEEL INSTALLER	150	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	77	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,111	41
RESIDENTIAL STEEP ROOFER	13	-
RIG TECHNICIAN 1*	349	
ROOFER	515	-
SECURITY ALARM INSTALLER	88	-
SHEET METAL WORKER	1,025	3
SHIPWRIGHT	1	-
SPRINKLER SYSTEM INSTALLER	507	_
STEAMFITTER-PIPEFITTER	261	5
TELECONTROL TECHNOLOGIST	1	-
TILESETTER	50	2
TIRE REPAIRER	17	-
TOOL AND DIE MAKER	17	-
TRANSPORT REFRIGERATION MECHANIC	8	-



Industry Training Program	Number of Active Apprentices Registered APR-30-2008	Number of Active Ace It Apprentices Registered APR-30-2008
UTILITY ARBORIST	121	-
WALL & CEILING INSTALLER	314	42
WATER WELL DRILLER	3	-
WELDER LEVEL 'A'	899	378
WELDER LEVEL 'C'	462	2
WINDER ELECTRICIAN	29	-
YACHT BUILDER	1	-
Total	39,316	3,827

* Rig Technician 1 includes 349 registered in Alberta resident in BC.



New Apprentice Registrations by Industry Training Program

Fiscal* 2008/09 – Registered April, 2008

Industry Training Program	Number of New Apprentices Registered (April 2008)	Number of New Ace It Apprentices Registered (April 2008)
AIRCRAFT MAINTENANCE TECHNICIAN	21	-
AIRCRAFT STRUCTURAL TECHNICIAN	1	-
APPLIANCE SERVICE TECHNICIAN	15	-
ARCHITECTURAL SHEET METAL WORKER	9	_
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	6	-
AUTOMOTIVE GLASS TECHNICIAN	4	-
AUTOMOTIVE REFINISHING PREP. TECH.	7	-
AUTOMOTIVE REFINISHING TECHNICIAN	3	-
AUTOMOTIVE SERVICE TECHNICIAN	38	1
AUTOMOTIVE UPHOLSTERER	1	-
BAKER	5	_
BRICKLAYER	5	1
CARPENTER	163	-
CEMENT MASON	1	-
COMMERCIAL TRAILER MECHANIC	1	-
COMMERCIAL TRANS. VEHICLE MECHANIC	7	-
СООК	32	2
COSMETOLOGIST	7	-
DAIRY PRODUCTION TECHNICIAN	2	-
DIESEL ENGINE MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	11	_
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	3	-
DRYWALL FINISHER	2	-
ELECTRICIAN	135	-
ELEVATOR MECHANIC	2	-
FLOOR COVERING INSTALLER	2	-
GLAZIER	7	-



Industry Training Program	Number of New Apprentices Registered (April 2008)	Number of New Ace It Apprentices Registered (April 2008)
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	23	-
HEAVY EQUIPMENT OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	1	-
INBOARD/OUTBOARD MECHANIC	5	-
INDUSTRIAL ELECTRICIAN	18	-
INDUSTRIAL INSTRUMENT MECHANIC	2	-
INDUSTRIAL WAREHOUSEPERSON	2	-
IRONWORKER	7	-
JOINER	11	-
LANDSCAPE HORTICULTURIST	3	-
LOG BUILDER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-
MACHINIST	6	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	1	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	12	-
MILLWRIGHT	14	-
MOTORCYCLE MECHANIC	1	-
OIL AND GAS RIG TECHNICIAN 3	1	-
PAINTER AND DECORATOR	6	-
PARTSPERSON	1	-
PILEDRIVER AND BRIDGEWORKER	1	-
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	78	1
POWER LINE TECHNICIAN	14	-
PRODUCTION HORTICULTURIST	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	1	-



Industry Training Program	Number of New Apprentices Registered (April 2008)	Number of New Ace It Apprentices Registered (April 2008)
REFRIGERATION MECHANIC	11	-
REINFORCING STEEL INSTALLER	33	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	1	-
RESIDENTIAL CONST. FRAMING TECHNICIAN	4	_
ROOFER	17	-
SECURITY ALARM INSTALLER	2	-
SHEET METAL WORKER	26	_
SPRINKLER SYSTEM INSTALLER	15	-
STEAMFITTER-PIPEFITTER	10	-
UTILITY ARBORIST	4	_
WALL & CEILING INSTALLER	6	-
WELDER LEVEL 'A'	43	1
WELDER LEVEL 'C'	59	-
Total	944	6

* April 1 – March 31