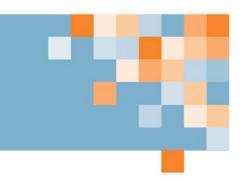




ITA Performance Measurement Report

Updated to May 31, 2014





### Service Plan Performance Indicators - May 31, 2014

| Measure   | Baseline       | 2011/12<br>Results | 2012/13<br>Results | 2013/14<br>Results | 2014/15<br>Service<br>Plan Target | 2014/15<br>YTD<br>Results |
|---|----------------|--------------------|--------------------|--------------------|-----------------------------------|---------------------------|
| Goal 1: Effectively represent the voice of In   | ndustry within | the BC skills t    | raining systen     | n                  |                                   |                           |
| Satisfaction with ITA representation of Industry <sup>(1)</sup>                                     |                | n/a                | n/a                | n/a                | Establish<br>Benchmark            | Reported<br>March 2015    |
| Goal 2: ITA credentials (e.g. Certificates of needs of BC   | Qualification) | are valued by      | industry and i     | individuals, and   | d align with the                  | economic                  |
| Certificates of Qualification Issued  | 2,378          | 8,750              | 8,042              | 7,059              | 8,000                             | 1,402                     |
| ITA investment per Credential Issued <sup>(2)</sup>   | -              | \$11,804           | \$13,190           | \$15,494           | \$12,057                          | Reported<br>March 2015    |
| Satisfaction with ITA Credentials $^{(3)}$  |                |                    |                    |                    |                                   |                           |
| - Employers   | 78             | n/a                | 78                 | 77                 | 80                                | Reported                  |
| - Credential holders  | 86             | n/a                | 86                 | 84                 | 86                                | March2015                 |
| Goal 3: Skills recognition and training path  | nways to ITA c | redentials are     | effective and r    | meet the needs     | of industry                       |                           |
| Total Registered Sponsors (4)   | 6,740          | 9,412              | 9,188              | 9,548              | 9,500                             | 9,613                     |
| Sponsor Value Index <sup>(5)</sup>  | 76             | n/a                | 76                 | 77                 | 78                                | Reported<br>March 2015    |
| Continuation from Pre-Apprenticeship to Apprenticeship <sup>(6)</sup>                               | -              | 45%                | 51%                | 54%                | 53%                               | 56%                       |
| Capacity Utilization (7)  | -              | 87.8%              | 89.6%              | 90.5%              | 88.0%                             | Reported<br>March 2015    |
| Total Registered Participants:<br>(Foundation 2014/15 YTD Results not<br>included until March 2015) | 14,676         | 38,222             | 38,633             | 41,283             | -                                 | 37,719                    |
| - Adult Participants  | 13,815         | 31,190             | 31,703             | 33,487             | -                                 | 33,453                    |
| - Youth Participants <sup>(8)</sup>   | 861            | 3,407              | 3,338              | 4,247              | -                                 | 4,266                     |
| - Foundation Participants   | n/a            | 3,625              | 3,592              | 3,549              | -                                 | Reported<br>March 2015    |

| Measure  | Baseline | 2011/12<br>Results | 2012/13<br>Results | 2013/14<br>Results | 2014/15<br>Service<br>Plan Target | 2014/15<br>YTD<br>Results |
|--|----------|--------------------|--------------------|--------------------|-----------------------------------|---------------------------|
| Apprenticeship Completion Rate (Cohort 2008/09) <sup>(9)</sup> | n/a      | 37%                | 33%                | 33%                | -                                 | Reported<br>June 2014     |
| Foundation Certificates of Completion<br>Awarded               | -        | 4,609              | 4,948              | 5,166              | -                                 | 942                       |
| Apprenticeship training spaces purchased                       | 18,098   | 21,382             | 20,211             | 20,876             | -                                 | 21,603                    |

#### Notes:

(1) Survey to be conducted January 2015.

(2) Consists of total annual expenditures divided by Certificate of Qualifications issued during the fiscal year. It indicates annual resource-use efficiency.

(3) An indication of the value attached to the primary system outcome by its two customer groups. Survey based measurement on a 100-point index.

(4) The number of employers or organizations acting in the role of apprentice-sponsor.

(5) An indication of the value attached to apprenticeship and sponsorship outcomes by sponsors of apprentices. Survey based measurement on a 100-point index.

(6) This measure had been based on continuation by participants in Foundation programs.

(7) A weighted average of both apprenticeship and foundation program post-secondary seat utilization, reflecting percent of ITA-funded seats filled by registered participants.

(8) Secondary School Apprenticeship program registration rule was changed in January 2014 to comply with the province's definition: students are considered to be youth up to the end of the current school year in which they turn 19 years old. Prior year results have not been restated.

(9) Completion rate is a measure of the number of apprentices who have completed their program and obtained their Certificate of Qualification within 6 years of registration. The completion rate is calculated quarterly and then reported on a cumulative basis throughout the year.

### New Apprentice Registrations

|                  | Month Total | Year to Date Total |
|------------------|-------------|--------------------|
| Fiscal 2011/12 * |             | 14,918             |
| Fiscal 2012/13 * |             | 15,461             |
| Fiscal 2013/14 * |             | 15,482             |
| April 2014       | 1,037       | 1,037              |
| May 2014         | 1,143       | 2,180              |

#### **Credentials Awarded**

|                                       | Certificate of Qualification                 |             | Certificate of<br>Completion |        |
|---------------------------------------|--|-------------|------------------------------|--------|
| Year-to-Date                          | Completed<br>Industry<br>Training<br>Program | Challengers | Foundation <sup>(1)</sup>    | Total  |
| Fiscal * 2011/12 as of March 31, 2012 | 7,234  | 1,516       | 4,609                        | 13,359 |
| Fiscal * 2012/13 as of March 31, 2013 | 6,620  | 1,422       | 4,948                        | 12,990 |
| Fiscal * 2013/14 as of March 31, 2014 | 5,845  | 1,214       | 5,166                        | 12,225 |
| Fiscal * 2014/15 as of May 31, 2014   | 1,167  | 235         | 942                          | 2,344  |

#### \* APRIL 1 – MARCH 31

(1) Successful completers of Foundation Programs are issued a Certificate of Completion and receive credit towards an apprenticeship.



### As of May 31, 2014

| Industry Training Program                              | Number of<br>Active<br>Apprenticeships | Number of<br>Active Youth<br>Apprenticeships <sup>1</sup> |
|--|--|---|
| Aircraft Maintenance Technician                        | 213                                    | 6   |
| Aircraft Structural Technician                         | 89                                     | 1   |
| Appliance Service Technician                           | 62                                     | -   |
| Arborist Technician                                    | 28                                     | -   |
| Architectural Sheet Metal Worker                       | 214                                    | 1   |
| Asphalt Paving/Laydown Technician                      | 48                                     | -   |
| Automotive Glass Technician                            | 74                                     | 3   |
| Automotive Painter (Automotive Refinishing Technician) | 42                                     | -   |
| Automotive Refinishing Prep Technician                 | 175                                    | 38  |
| Automotive Service Technician                          | 2,172                                  | 403   |
| Baker  | 161                                    | 36  |
| Barber   | 1                                      | -   |
| Boilermaker (Construction Boilermaker)                 | 139                                    | -   |
| Boom Truck Operator - Folding Boom unlimited tonnage   | 1                                      | -   |
| Boom Truck Operator - Stiff Boom unlimited tonnage     | 16                                     | -   |
| Bricklayer (Mason)                                     | 178                                    | 7   |
| Cabinetmaker (Joiner)                                  | 325                                    | 47  |
| Carpenter  | 4,585                                  | 677   |
| Climbing Arborist                                      | 2                                      | -   |
| Community Antenna TV Technician                        | 7                                      | -   |
| Concrete Finisher (Cement Mason)                       | 167                                    | 6   |
| Construction Electrician (Electrician)                 | 6,747                                  | 484   |
| Cook   | 12                                     | -   |
| Cremationist   | 1                                      | -   |
| Dairy Production Technician                            | 129                                    | 124   |

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| Industry Training Program   | Number of<br>Active<br>Apprenticeships | Number of<br>Active Youth<br>Apprenticeships <sup>1</sup> |
|---|--|---|
| Dairy Production Technician 2   | 1                                      | -   |
| Diesel Engine Mechanic  | 98                                     | 22  |
| Domestic/Commercial Gasfitter (Class B)                                 | 220                                    | 3   |
| Drywall Finisher  | 39                                     | 6   |
| Electric Motor System Technician (Winder Electrician)                   | 25                                     | -   |
| Embalmer  | 2                                      | -   |
| Embalmer and Funeral Director   | 30                                     | -   |
| Floor Covering Installer  | 65                                     | 4   |
| Funeral Director  | 12                                     | -   |
| Gasfitter (Class A)   | 51                                     | -   |
| Geothermal Technician   | 3                                      | -   |
| Glazier   | 322                                    | 6   |
| Hairstylist (Cosmetologist)   | 1,185                                  | 382   |
| Heating Technician  | 26                                     | 4   |
| Heavy Duty Equipment Technician   | 1,476                                  | 167   |
| Heavy Equipment Operator  | 491                                    | 32  |
| Inboard/Outboard Mechanic   | 44                                     | 6   |
| Industrial Electrician  | 188                                    | -   |
| Industrial Mechanic (Millwright)  | 1,219                                  | 55  |
| Instrumentation and Control Technician (Industrial Instrument Mechanic) | 342                                    | 16  |
| Insulator (Heat and Frost) (Heat & Frost Insulator)                     | 146                                    | -   |
| Ironworker (Generalist)   | 217                                    | 1   |
| Ironworker (Reinforcing)  | 69                                     | -   |
| Landscape Horticulturist  | 280                                    | 24  |
| Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)           | 190                                    | 4   |
| Locksmith   | 23                                     | 3   |
| Log Builder   | 1                                      | -   |
| Logistics and Distribution Person                                       | 1                                      | -   |

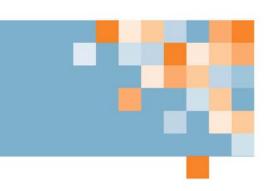
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| Industry Training Program  | Number of<br>Active<br>Apprenticeships | Number of<br>Active Youth<br>Apprenticeships <sup>1</sup> |
|--|--|---|
| Machinist  | 367                                    | 43  |
| Marine Service Technician  | 47                                     | 5   |
| Meatcutter   | 88                                     | 21  |
| Metal Fabricator (Fitter)  | 544                                    | 79  |
| Mobile Crane Operator - Hydraulic 80 tonnes and under  | 37                                     | -   |
| Mobile Crane Operator - Hydraulic unlimited tonnage  | 11                                     | -   |
| Mobile Crane Operator - Lattice Boom Friction Crane  | 93                                     | -   |
| Mobile Crane Operator - Lattice Boom Hydraulic Crane<br>Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision | 9                                      | -   |
| Repair Technician  | 309                                    | 47  |
| Motorcycle Mechanic  | 100                                    | 27  |
| Moulder And Coremaker  | 1                                      | -   |
| Oil Burner Mechanic (Residential)  | 1                                      | -   |
| Painter And Decorator  | 393                                    | 22  |
| Parts and Warehousing Person 1   | 96                                     | 19  |
| Partsperson  | 63                                     | -   |
| Petroleum Equipment Installer  | 4                                      | -   |
| Petroleum Equipment Service Technician   | 9                                      | -   |
| Piledriver And Bridgeworker  | 99                                     | 1   |
| Planermill Maintenance Technician 2  | 3                                      | -   |
| Plumber  | 2,711                                  | 290   |
| Power Line Technician  | 245                                    | -   |
| Production Horticulturist  | 94                                     | 70  |
| Professional Cook  | 3,087                                  | 576   |
| Railway Car Technician   | 99                                     | -   |
| Recreation Vehicle Service Technician  | 55                                     | 9   |
| Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)   | 830                                    | 21  |
| Residential Building Maintenance Worker  | 39                                     | -   |
| Residential Framing Technician   | 6                                      | 1   |

| Industry Training Program              | Number of<br>Active<br>Apprenticeships | Number of<br>Active Youth<br>Apprenticeships <sup>1</sup> |
|--|--|---|
| Residential Steep Roofer               | 87                                     | -   |
| Rig Technician                         | 458                                    | -   |
| Roofer (Roofer, Damp and Waterproofer) | 542                                    | 33  |
| Saw Filer                              | 84                                     | 1   |
| Security Systems Technician            | 95                                     | 1   |
| Sheet Metal Worker                     | 591                                    | 18  |
| Sprinkler System Installer             | 290                                    | 7   |
| Steamfitter-Pipefitter                 | 737                                    | 2   |
| Tilesetter                             | 22                                     | 2   |
| Tool and Die Maker                     | 4                                      | -   |
| Tower Crane Operator                   | 9                                      | -   |
| Transport Trailer Technician           | 31                                     | 1   |
| Truck and Transport Mechanic           | 663                                    | 39  |
| Utility Arborist                       | 167                                    | 23  |
| Water Well Driller                     | 1                                      | 1   |
| Welder                                 | 2,144                                  | 339   |
| Grand Total                            | 37,719                                 | 4,266   |

#### Note:

 The number of active youth apprenticeships measures the number of youth apprenticeships participating in the ACE IT and SSA programs in the reporting period. Total number of active youth apprenticeships (4,266) = youth apprenticeships in ACE IT (2,769) plus youth apprenticeships in SSA (1,789) less youth registered in both ACE IT and SSA programs (292).



### New Apprenticeship Registrations by Industry Training Program Fiscal\* 2014/15 – Registered May, 2014

| Industry Training Program                              | Number of<br>New<br>Apprenticeships |
|--|-------------------------------------|
| Aircraft Maintenance Technician                        | 1                                   |
| Appliance Service Technician                           | 3                                   |
| Architectural Sheet Metal Worker                       | 20                                  |
| Automotive Glass Technician                            | 2                                   |
| Automotive Painter (Automotive Refinishing Technician) | 1                                   |
| Automotive Refinishing Prep Technician                 | 4                                   |
| Automotive Service Technician                          | 46                                  |
| Baker  | 6                                   |
| Bricklayer (Mason)                                     | 2                                   |
| Cabinetmaker (Joiner)                                  | 12                                  |
| Carpenter  | 89                                  |
| Concrete Finisher (Cement Mason)                       | 5                                   |
| Construction Electrician (Electrician)                 | 213                                 |
| Cook   | 1                                   |
| Dairy Production Technician                            | 3                                   |
| Diesel Engine Mechanic                                 | 4                                   |
| Domestic/Commercial Gasfitter (Class B)                | 10                                  |
| Drywall Finisher                                       | 1                                   |
| Electric Motor System Technician (Winder Electrician)  | 3                                   |
| Embalmer and Funeral Director                          | 1                                   |
| Floor Covering Installer                               | 4                                   |
| Gasfitter (Class A)                                    | 7                                   |
| Glazier  | 10                                  |
| Hairstylist (Cosmetologist)                            | 44                                  |
| Heating Technician                                     | 2                                   |
| Heavy Duty Equipment Technician                        | 31                                  |

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| Industry Training Program   | Number of<br>New<br>Apprenticeships |
|---|-------------------------------------|
| Heavy Equipment Operator  | 18                                  |
| Industrial Electrician  | 2                                   |
| Industrial Mechanic (Millwright)  | 26                                  |
| Instrumentation and Control Technician (Industrial Instrument Mechanic)   | 10                                  |
| Insulator (Heat and Frost) (Heat & Frost Insulator)   | 7                                   |
| Ironworker (Generalist)   | 3                                   |
| Landscape Horticulturist  | 5                                   |
| Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)   | 7                                   |
| Locksmith   | 1                                   |
| Machinist   | 9                                   |
| Meatcutter  | 6                                   |
| Metal Fabricator (Fitter)   | 12                                  |
| Mobile Crane Operator - Hydraulic 80 tonnes and under   | 1                                   |
| Mobile Crane Operator - Hydraulic unlimited tonnage   | 1                                   |
| Mobile Crane Operator - Lattice Boom Friction Crane   | 3                                   |
| Mobile Crane Operator - Lattice Boom Hydraulic Crane<br>Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision<br>Repair Technician | 1                                   |
| Motorcycle Mechanic   | 1                                   |
| Painter And Decorator   | 16                                  |
| Parts and Warehousing Person 1  | 3                                   |
| Partsperson   | 7                                   |
| Piledriver And Bridgeworker   | 7                                   |
| Plumber   | 56                                  |
| Power Line Technician   | 7                                   |
| Production Horticulturist   | 2                                   |
| Professional Cook   | 124                                 |
| Recreation Vehicle Service Technician   | 5                                   |
| Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)  | 31                                  |

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| Industry Training Program               | Number of<br>New<br>Apprenticeships |
|---|-------------------------------------|
| Residential Building Maintenance Worker | 2                                   |
| Residential Steep Roofer                | 1                                   |
| Rig Technician                          | 7                                   |
| Roofer (Roofer, Damp and Waterproofer)  | 15                                  |
| Saw Filer                               | 3                                   |
| Security Systems Technician             | 5                                   |
| Sheet Metal Worker                      | 22                                  |
| Sprinkler System Installer              | 8                                   |
| Steamfitter-Pipefitter                  | 27                                  |
| Tower Crane Operator                    | 2                                   |
| Truck and Transport Mechanic            | 26                                  |
| Utility Arborist                        | 10                                  |
| Welder                                  | 108                                 |
| Grand Total                             | 1,143                               |

\* April 1 – March 31